Field Service Technician – School Intercom

Responsible for servicing and installing school intercom systems.

Responsibilities Include:

- Perform day-to-day service and repair of basic to advanced school intercom systems.
- Assist in technical portion of new installation project closeouts, including DSP and control system programming.
- Perform training sessions for clients on new and existing systems
- Will be interacting with the client, installation teams, & management on every day basis.
- Be able to effectively interact with multiple unionized construction trades.
- Documenting all aspects of service and repair progress.

Basic Requirements:

- Must possess problem solving, trouble-shooting, and creative thinking skills.
- Time management critical.
- Some second shift work will be required.
- Note: this is a key operational position.
- Please do not apply if you do not have verifiable experience & knowledge of the technical aspect of intercom systems.
- Must have a verifiable "clean" background. We regularly work in locations requiring rigorous background checks.
- Must possess a valid driver's license; have and continue to maintain a safe driving record.

Qualifications:

- Experience in the installation and troubleshooting of mechanical and micro-processor based school intercom systems, 25-volt, and 70-volt distributed speaker and paging systems is required.
- Real commercial experience with commercial-grade audio visual equipment, products, and systems is required.
- Prefer a formal education in electronics or a related field. Experience with audio visual or other electro-mechanical installation techniques, or field servicing.
- Knowledge of basic network parameters for systems programming and control
- Experience in repairing and servicing commercial audio visual installations will put you at the front of the preferred line
- This is a professional position for those who want to be in the professional level of the Audio Visual industry.
- Must be able to: use hand tools & test equipment; already know how to solder & crimp connections; pull cable; lift up to 75#, sometimes overhead; climb ladders / lifts to 35+ feet.

Benefit package can include:

Generous hourly rate plus overtime and full benefits.